

Alliance for Consumer Protection, Beaver County

" ACP → Your Consumer Key"

469 Constitution Boulevard – Suite 3

New Brighton PA 15066

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DISCLAIMER - THIS IS THE RESULT OF ONE CASE/ SITUATION. ACP ENCOURAGES YOU AS A CONSUMER TO MAKE YOUR OWN DECISIONS. We also, encourage you to further research companies prior to doing business with them.

Date complaint was opened: April 23, 2013

Date complete was closed: April 30, 2013

Company complaint is against:

Mr. Rooter Plumbing
64 Progress Ave
Cranberry, PA 16066
724-776-2266

Summary of complaint:

Homeowner had a sewer line repaired on his front walk way. It is a red brick sidewalk. Mr. Rooter made the repair on April 2, 2013. Within 3 days of repair the brick walk started to collapse. Hole was about 6 inches or more deep. Homeowner made several calls for someone to come and repair the sidewalk. He was given a few dates and no one showed.

Resolution:

ACP contacted Mr. Rooter Plumbing in Cranberry and Corporate office. After discussing the situation and the safety issues, Mr. Rooter had a crew out to properly fill and repair the sidewalk on 4/30/13

ACP Recommends:

Hiring a Contractor

Member, Beaver County Chamber of Commerce

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