

COMPUTER REPAIR SCAM

There have been several reports of people being contacted by phone by someone claiming to be a COMPUTER SERVICE TECHNICIAN (or something similar). They state that your computer has been infected by a virus and it needs to be removed IMMEDIATELY to protect your files and personal information.

- They will request REMOTE ACCESS to your computer.
 - **DO NOT** allow them access to your computer. This will give them access to your personal passwords and any financial information (banking, online purchases, bill paying) you may do online.
- They may tell you that there is a fee for this service and it needs to be paid prior to the repairs.
 - Again, **do not give them any payment over the phone.**

Your internet provider will not contact you to alert you of a virus on your computer. They do not have any way of monitoring your individual computer for these problems.

If you are having issues with your computer or your internet service, contact a reputable computer repair service.

