

Alliance for Consumer Protection  
Annual Recognition Luncheon  
May 19, 2016

This annual recognition gathering was held at Harold's Inn and commenced at 11:00 A M.

~ Randi provided a warm welcome and thanked agency volunteers, the Board of Directors and, community members who contribute their time and talents to ACP.

~ Following her remarks, we began a very nice networking lunch.

~ Randy then introduced, guest speaker, Phillip Little, Education and Outreach Specialist from the PA Attorney General's Office – who recently joined the ACP board. His presentation was about the basic components of all scams and then described several of the most common scams now operating in Pennsylvania and neighboring states.

\*\*\*\* Special thanks to Phil for an informative and interesting presentation. \*\*\*\*

**Randi provided an update and overview of ACP's activities:**

2015 Alliance for Consumer Protection – update/overview

- 245 unduplicated cases
  - 5 cases short of our 250 goal
  - Education/ outreach - 38
  - Consumer complaints - 129
  - Credit counseling/ budgeting -78
- 87% satisfaction rate
- Goal for 2016 is 250 cases

**Sidney Elkin**, ACP founder (not in attendance) created a slide show presentation that showcased the history of ACP. It was available for viewing throughout the luncheon.

Randi noted that ACP added 4 new board-directors in 2015, which increased diversity and knowledge.

Randi thanked the board for their support and help throughout her years with ACP, stating “You have given me guidance and support in my efforts to increase awareness. I greatly appreciate your help.”

A special thank you was extended to Elizabeth Focer-Repman who donated \$100 from her NiPAC charity-match to ACP. Randi promised to use the funds wisely while assisting clients.

**Awards:**

**Business of the year:**

Conrose Maintenance and Repairs, LLC

- In 2015, Conrad has stepped up to join the ACP board and help spread the awareness of our services. He has also worked with Randi to help clients when there was extreme need.

**Volunteer of the year:**

Ron White

- Ron has been a dedicated and valued volunteer for many, many years. He has maintained the membership files and keeps the records for dues.
- Ron continues an active presence by visiting the office and providing assistance with cases.

This gathering ended at 1:40 PM. Second quarterly meeting, of the Board of Director’s, is set for Thursday - June 16, 2016

Respectfully submitted,

*Elizabeth A. Focer-Repman*

*Secretary*